

56 Main Street, Keswick, CA12 5JS UK
needlesports.com

info@needlesports.com
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To return items purchased from Needle Sports within 30 days of receipt:

1. Please read our returns policy on the returns page at www.needlesports.com/Information>Returns
2. If you have received an incorrect delivery or faulty goods, please contact us first.
3. Fill in the form below with items you wish to return and a reason code. Please state if you would like a **refund or exchange** and if the latter, which item you would like exchanged.
4. Send your item/s back ensuring you have obtained proof of posting and insurance in case your parcel gets lost. We will contact you by email when we process your return.

Quantity	Item description	Reason code	Tick for refund	Tick for exchange	Notes/Comments

NAME	
TELEPHONE	
EMAIL	
WEB ORDER REF	
ORDER DATE	
If returning a shop purchase, please include the original till receipt.	

Return reason codes:

- | | |
|---------------------|--------------------------------|
| 1. DOES NOT FIT | 5. ITEM FAULTY |
| 2. NOT SUITABLE | 6. DOES NOT MATCH DESCRIPTION |
| 3. ORDERED IN ERROR | 7. INCORRECT ITEM RECEIVED |
| 4. ARRIVED TOO LATE | 8. INCORRECT QUANTITY RECEIVED |

Send to: Needle Sports, 56 main Street, Keswick, CA12 5JS. UK

Further comments and feedback to Needle Sports are appreciated and can be continued on another sheet if necessary. We are an owner operated independent shop, our customers are important and we read all your comments.

STAFF USE:

Action: _____

Date & Initials: _____

Refund: £

KUD OP Email

Customer name: _____